

JOIN THE ULTRAFAST LANE...

Depot Manager

Business Function:

Reports to:

Location:

Kings Hill, Kent

Salary:

Up to £35,000 depending on experience

Terms:

Permanent full time

A BIT ABOUT US

Here at Trooli, we're on a mission to banish buffering, vanish video call embarrassment and clear up those "up to" speed claims that give broadband a bad name.

How? By providing our **new, guaranteed, ultrafast, full fibre broadband speeds** to as many communities as possible across Kent, East Sussex and beyond.

We've already got the great network, now we need more **great people** to take us even further.

Think you can help? Here's why you should get in touch ...

- **We're passionate about growth**

We've come a long way in 2 years, from nothing to 50,000+ premises passed, 10 staff to over 100 and are now one of the most respected altnets in the industry – and that's just the start. But it's not just our network, we're passionate about ensuring our employees grow with us too.

- **We're passionate about our people**

At the heart of our culture is a belief that a company should be much more than politics and processes. That doesn't mean these don't exist, but it does mean that our people are the most important part of our business, that life here is that bit more fun and our high staff retention rates are something we're rightly proud of.

- **We're passionate about our customers** – wouldn't it be nice for a broadband network to be independent of Openreach and have complete control of where it builds and the experience our customers receive? Well, that's exactly what Trooli is and with an Excellent Trustpilot rating from our customers, it's clear we're doing something right!

Still interested? Read on...

THE ROLE

The Depot Manager will be responsible for the facility and stores management of a busy operation. Basic duties will include facility management, stores management, stock control, and supporting the Delivery teams.

The role will be based at one of our depots, however, travel to other depots will be required.

THE DAY JOB

- You will lead the management of stock ordering process and be accountable holding the correct amount of stock at the right time.
- Managing the day-to-day operations of the depots and stores which incorporates booking in and out of materials/stock/plant and equipment, and organised planning of multiple stock holding locations.
- You will also be involved in regular audits, inventories and stock control activities inclusive of completing usage, loss reports and daily weekly allocations. These should be documented, and records maintained in an organised manner. Keep accurate and updated inventory records (including daily shipments), departmentalised for accounting purposes.
- Ensuring health and safety practices and associated company policies always remain of paramount importance. Inclusive of ensuring equipment is maintained to ensure these standards are met.
- Track deliveries and address any delays with appropriate third-party suppliers.
- Oversee safe storage of products, particularly of delicate items, in order to facilitate the effective allocation of products which should be issued in a documented and organised way
- Coordinating the recycle process and disposal of waste, in line with our environmental policy
- Assume responsibility for fleet management which includes the ordering of vehicles, arranging livery, and vehicle fit out including vehicle tracking devices.
- Manage the administration process of vehicle tracking, and further, to ensure vehicles are maintained, regularly serviced and have valid certification such as licences and MOT.
- Collaboration in support of drivers being assessed, driving responsible, and their licences are checked in accordance with our insurance requirements. Support of colleagues in the management of any process which is breached.

WE'D LIKE TO SPEAK TO YOU IF...

- experience within a similar industry Delivery Depot role is essential
- experience in cost control and quality stock assurance
- experience in storage, distribution and handling
- You have good working knowledge of supply chain procedures
- You have sufficient capability of using Microsoft Office – Excel and Word
- Ability to describe capability regarding the management of inventory audits
- Demonstrative understanding of health and safety practices
- A forklift licence would be beneficial

WE'LL LOVE YOU IF...

- Motivated to work to your highest standard
- Strong communication and ability to gain loyalty effectively
- Proven ability and desire to work collaboratively across teams
- Demonstrative leadership capability
- Effective planning and organisation skills

AND IN RETURN, YOU'LL GET...

- 25 days paid holiday, plus bank holidays
- Generous life insurance policy
- Company sick pay after qualifying period
- Pension
- Career progression
- Free parking
- Friendly working environment
- Company laptop
- Employee referral scheme
- Cycle to work scheme
- COVID secure and risk assessed employer

If you think you are the person we are looking for, please send your CV to alicerose.pitchley@trooli.com prior to the closing date

OUR VALUES

- **Integrity:** be transparent and honest with our customers and with each other.
- **Passion:** be excited about what we do.
- **Develop:** invest in each individual.
- **Continual improvement:** work smarter, not harder.
- **Proactive:** take responsibility.
- **Teamwork:** support and collaboration.
- **Quality:** we do what we do well.

If you think you are the person we are looking for, please send your CV to alicerose.pitchley@trooli.com prior to the closing date