

# BUILD SUPERVISOR

**Business function:** Network Build

**Closing date:** 14 February 2019

**Reports to:** Head of Project Delivery

**Start:** From March 2019

**Location:** Near Maidstone, Kent

**Salary:** TBC depending on experience

**Terms:** Permanent full time. Flexible working considered.

## TRULY FIBRE, TRULY FAST

We're expanding our team as we transform broadband in Kent and beyond. If you'd like to join us on our exciting journey, we'd love to hear from you. We are a small company with a bright future. We are building our own fibre optic networks to homes and businesses using Fibre to the Premises (FTTP) technology – this means we offer our customers the highest speed and highest quality broadband services. The Trooli networks are modern, future-proof and fit for the digital age.

## THE ROLE

The Build Supervisor oversees four build teams, each tasked with extending our fibre optic network to a complete town or village. The successful candidate will ensure that the network construction is following our technical specifications, quality standards, and safety standards. They are also responsible for creating and delivering a mitigation plan when we encounter a build challenge.

## Responsibilities

### Quality control

- Develop and implement a framework for monitoring and recording the quality of the networks being deployed with reference to the project specification.
- Develop and implement a framework for monitoring and recording the quality of the customer installations.
- Identify opportunities to improve quality management across the network, and ensure lessons learnt are transferred to new build projects.
- Monitor stock levels in field personnel vehicles.

### Co-ordination

- Work with the build team's Deployment Manager and the Regional Engineering Manager to make decisions about route deviations and cost-saving alternative routes.
- Manage sites when multiple trades are required to attend at the same time.
- Work with the Planning Team for completing surveys and as-built field trips.

## Safety

- Carry out safety inductions
- Monitor safe working practices including use of PPE and gas detectors.
- Make sure working environments are safe for Call Flow operatives and the general public.

## Developing the team

- Carry out toolbox talks to communicate Call Flow requirements to the Build Teams.
- Identify training requirements; work with the HR Manager to organise courses.
- Manage training records and accreditations and communicate these to the HR Manager.
- Recognise talent in the field and provide mentoring for less experienced team members, with the objective of achieving continuous development.
- Work with Deployment Managers to undertake initial stages of performance improvement and disciplinary processes.

## Your experience

You will have at least 3 years' experience of cabling in BT Openreach ducts and overhead infrastructure, with a good working knowledge of BT Openreach standards and processes for underground safety, working at height and confined spaces. You will also have a working knowledge of best practice Health & Safety.

## Your skills and personal attributes

- Exceptional communicator: you will be diplomatic when the need arises, whilst having the confidence to remain assertive and deliver clear instructions.
- You will be an excellent team leader: able to recognise your teams' strengths so that you can delegate effectively; and weaknesses so that you can identify development opportunities and mentoring requirements.
- Impeccable organisation skills: you will be working across multiple build projects.
- NSRWA: Unit 1 Signage, guarding and light; Unit LA Avoidance of underground apparatus.
- IPAF MEWP Mobile Boom B3.
- Full clean driving license.

## Our values

- **Integrity:** be transparent and honest with our customers and with each other.
- **Passion:** be excited about what we do.
- **Develop:** invest in each individual.
- **Continual improvement:** work smarter, not harder.
- **Proactive:** take responsibility.
- **Teamwork:** support and collaboration.
- **Quality:** We do what we do well.

We are looking for highly motivated people that are excited by the prospect of a new challenge. If you think you are the person we are looking for, please send your CV to [careers@trooli.com](mailto:careers@trooli.com) prior to the closing date.