

# JUNIOR NETWORK ENGINEER

**Business function:** Technical Services

**Closing date:**

**Reports to:** Head of Technical Services

**Start:**

**Location:** Near Tonbridge, Kent

**Salary:** £22,000 to £25,000 depending on experience

**Terms:** Permanent full time or part time. Flexible working considered.

## TRULY FIBRE, TRULY FAST

We're expanding our team as we transform broadband in Kent and beyond. If you'd like to join us on our exciting journey, we'd love to hear from you. Call Flow has an established Fibre to the Cabinet broadband (FTTC) business in four counties, and has recently launched Trooli, which builds full fibre optic networks to homes and businesses using Fibre to the Premises (FTTP) technology. Trooli delivers the highest speed and highest quality broadband services in the country – modern, future-proof and fit for the digital age.

## THE ROLE

We're a small company with a very exciting future. This opening provides an exceptional opportunity for an experienced and talented Junior Network Engineer. Assisting with the design and implementation and testing of equipment for our network and operating as a lead and key escalation point for our junior network engineers.

## Responsibilities

- Deliver the planned core network and data centre upgrades in collaboration with the Technical Services team to support the ever-expanding Trooli FTTP coverage.
- Deliver proactive network monitoring and implement corrective action to ensure optimal network performance.
- Develop, document, communicate, and deliver the policies for standardising network and software as necessary.
- Identify opportunities to improve processes and sponsor the introduction of system changes to improve efficiency.
- Work with our current and new equipment partners to deliver our programme of continual innovative development - testing and validating new ideas and equipment.
- Provide effective and resourceful management of the escalation process

## Your experience

You will have at least 2 years' experience gained ideally within the telecoms industry or a relevant qualification. You will have an understanding of installing, configuring and supporting network equipment. You will be able to perform a broad range of technically challenging tasks across complex networks.

## Your skills and personal attributes

- Excellent analytical, fault diagnosis and troubleshooting skills.
- Knowledge and experience of escalation process.
- Exceptional communicator: you will be diplomatic when the need arises, whilst having the confidence to remain assertive and deliver clear instructions.
- Knowledge and experience of VMware, Cisco and Microsoft operating systems

## Your personal benefits

- 25 days paid holiday, plus bank holidays
- Pension
- Free parking
- Friendly working environment
- Opportunity to learn and take on more responsibilities as the company grows
- Company laptop

## Our values

- **Integrity:** be transparent and honest with our customers and with each other.
- **Passion:** be excited about what we do.
- **Develop:** invest in each individual.
- **Continual improvement:** Work smarter, not harder.
- **Proactive:** take responsibility.
- **Teamwork:** support and collaboration.
- **Quality:** we do what we do well.

We are looking for highly motivated people that are excited by the prospect of a new challenge. If you think you are the person we are looking for, please send your CV to [hr@trooli.com](mailto:hr@trooli.com) prior to the closing date.