

BUILD PROGRAMME MANAGER

Business function:	Network Build
Reports to:	Build and Implementation Director
Location:	Kings Hill, Kent
Salary:	£45k to £55k depending on experience
Terms:	Permanent full time. Flexible working considered.

TRULY FIBRE, TRULY FAST

We're expanding our team as we transform broadband in Kent and beyond. If you'd like to join us on our exciting journey, we'd love to hear from you. We are building our own fibre optic networks to homes and businesses using Fibre to the Premises (FTTP) technology – this means we can offer our customers the highest speed and highest quality broadband services in the country – guaranteed! The Trooli networks are modern, future-proof and fit for the digital age.

THE ROLE

We're a small company with a very exciting future. The Build Programme Manager is responsible for delivering a cluster of network build projects - up to 3 towns or villages at any time. The Build Programme Manager has direct responsibility for up to 3 installation teams of 4 people and is supported by our central Programme Management Office. This is a dynamic opportunity within a rapidly growing company.

Responsibilities

- Ownership of the area-specific project plan for up to 3 project areas: managing the project stakeholders, project scope, project risk, time, cost and quality.
- Day-to-day management of the installation teams and external suppliers to deliver projects on time and to budget, and to the technical specifications.
- Manage variances within agreed time and cost tolerances and escalate issues and raise change control requests where required.
- Guide, evaluate and seek to improve the performance of the installation teams.
- Provide status updates to the PMO and Head of Project Delivery.
- Assist the PMO in continual development of the overall programme plans and processes.
- Monitor quality and safe working practices.
- Mediate problems encountered by team members and escalate to the Head of Project Delivery where necessary.
- Oversee training and certification requirements.
- Management of risk register
- Lead and develop Deployment Managers.
- Prioritisation of Multiple work activities to deliver against plan.

Your experience

You will have at least 3 years' experience in project management. A broad-based understanding of the telecoms or Internet services industry will be very helpful; a willingness to learn and grasp new concepts quickly will be essential. You will be able to demonstrate how you have delivered projects successfully in a challenging environment, using your initiative and problem-solving skills to manage project risk.

Ideally you will have a recognised industry qualification such as PMI-PMP, PMI-CAPM, or PRINCE II.

Your skills and personal attributes

- Natural ability to see and follow the critical path.
- Excellent communication skills: ability to communicate the right level of information clearly to the right people at the right time – inside and outside our organisation.
- Stakeholder management: managing and influencing people within our organisation and working positively with external contractors.
- An assertive leader.
- Self-motivated organiser with excellent time management skills.
- Flexibility and adaptability to the changing requirements within a fast-growing organisation.
- Confidence with Microsoft Office, particularly Excel.
- Ability to interpret plans in various formats.
- High level of numeracy.
- Ability to anticipate problems and re-plan to avoid them.

Training we provide

- We will support your continued certification on the Project Management Institute (PMI) pathway: CAPM or PMP.

Our values

- **Integrity:** be transparent and honest with our customers and with each other.
- **Passion:** be excited about what we do.
- **Develop:** Invest in each individual.
- **Continual improvement:** Work smarter, not harder.
- **Proactive:** take responsibility.
- **Teamwork:** support and collaboration.
- **Quality:** We do what we do well.

We are looking for highly motivated people that are excited by the prospect of a new challenge. If you think you are the person we are looking for, please send your CV to hr@trooli.com prior to the closing date.