

JOIN THE ULTRAFAST LANE...

Head of Fibre Network Planning

Business Function:	Network Build
Reports to:	Operations Director
Location:	Kings Hill, Kent
Salary:	£60,000 - £65,000 OTB + shares
Terms:	Permanent, Full time

A BIT ABOUT US

Here at Trooli, we're on a mission to banish buffering, vanish video call embarrassment and clear up those "up to" speed claims that give broadband a bad name.

How? By providing our **new, guaranteed, ultrafast, full fibre broadband speeds** to as many communities as possible across Kent, East Sussex and beyond.

We've already got the great network, now we need more **great people** to take us even further.

Think you can help? Here's why you should get in touch ...

- **We're passionate about growth**
We've come a long way in 2 years, from nothing to 50,000+ premises passed, 10 staff to over 100 and are now one of the most respected altnets in the industry – and that's just the start. But it's not just our network, we're passionate about ensuring our employees grow with us too.
- **We're passionate about our people**
At the heart of our culture is a belief that a company should be much more than politics and processes. That doesn't mean these don't exist, but it does mean that our people are the most important part of our business, that life here is that bit more fun and our high staff retention rates are something we're rightly proud of.
- **We're passionate about our customers** – wouldn't it be nice for a broadband network to be independent of Openreach and have complete control of where it builds and the experience our customers receive? Well, that's exactly what Trooli is and with an Excellent Trustpilot rating from our customers, it's clear we're doing something right!

Still interested? Read on...

THE ROLE

We're a small company with a very exciting future. This opening provides an exceptional opportunity for an experienced and dynamic Fibre Access Network Planning Manager. We require you to provide instruction and leadership to the planning team and to continually identify and implement improvements across the planning process operation to ensure that business objectives and outcomes are in harmony with Trooli's strategic goals. You will be required to work collaboratively across all departments and lead the responsibility for the design of the FTTP access network infrastructure up to and including the customers premises.

The most suitable candidates for this will have previously worked in a fibre network planning position for the likes of BT, Virgin Media, Cityfibre, Hyperoptic, for example.

THE DAY JOB

- Design the fibre-optic infrastructure and civils for Fibre FTTP networks. Designs to comply with overall planning guidelines to deliver cost effective and fit for purpose designs.
- Own, maintain and update Detailed Network Design Guidelines for the FTTP access network
- Apply the design principles to develop a high-level / fundamental FTTP network plan for a given area
- Prioritise network planning rollout programme based on opportunity and deployment complexity
- To look for ways to utilise as much existing infrastructure in the design as is possible and practical
- To take responsibility for statutory notices and wayleaves
- Ownership of Instigating and managing Field surveys
- Responsible for sourcing and onboarding Civils Subcontractors and monitoring their performance
- To drive the continuous improvement of blockage clearance time
- Manage Streetworks inspections and defects in a timely manner
- To review implemented designs and re-iterate the planning guidelines to improve the overall quality and cost effectiveness of the network design
- Flexibility to work across multiple aspects of the E2E planning process
- Knowledge of PIA product and experience of planning using PIA will be an advantage
- Ensure KPI's are hit based on; Deadlines for project areas, fibre pack completion rates, quality and technical standards being met
- Work with key stakeholders and other teams to give the best possible outcomes for your team Manager, prioritise and delegate the teams work
- Undertake and supervise As-Built process including timely submissions
- Supervise and carry out field surveys.
- Implement quality KPI reports and up to date Board & SLT feedback at the right time
- Deliver quality planning projects to the agreed deadline/timescale

WE'D LIKE TO SPEAK TO YOU IF...

- Current and proficient user of GIS systems/tools for FTTP design would be an advantage
- Excellent leadership & communication skills
- A proven ability to motivate teams
- Expert level technical skills required to manage a planning team
- Understanding of Fibre and civil networks
- Previous experience of planning using PIA
- Understanding of the deployment methods used in telecoms
- Experience with FTTP, pulled fibre designs and XGSPON
- Experience in the end to end FTTP network planning process & supporting systems
- Qualified NRSWA Unit 2 &10
- MS Office knowledge
- Working knowledge of Street Manager (was ETON) and permitting process

WE'LL LOVE YOU IF...

- An exceptional communicator who can build relationships with ease and displays expert level written and verbal communication skills
- Ability to multi-task and prioritise across a range of conflicting interests, dealing with rapidly evolving priorities effectively
- Exemplary attention to detail, capable of taking in large amounts of information accurately whilst remaining highly, analytical and numerate
- Extensive experience of managing stakeholders and engaging multi-market teams, at senior management level
- Able to demonstrate strong commercial acumen and business understanding
- Ability to collaborate with vendors and employees
- Actively seeks opportunities to keep up to date with all new developments in the broadband space
- A proactive attitude and willingness to adapt to the requirements of a fast-growing organisation with the ability to influence at all work levels
- Role models personal integrity which has proven to inspire and gain commitment from a loyal team

AND IN RETURN, YOU'LL GET...

- 25 days paid holiday, plus bank holidays
- Generous life insurance policy
- Company sick pay after qualifying period
- Pension
- Career progression
- Free parking
- Friendly working environment
- Company laptop
- Employee referral scheme
- Cycle to work scheme
- COVID secure and risk assessed employer

OUR VALUES

- **Integrity:** be transparent and honest with our customers and with each other.
- **Passion:** be excited about what we do.
- **Develop:** invest in each individual.
- **Continual improvement:** work smarter, not harder.
- **Proactive:** take responsibility.
- **Teamwork:** support and collaboration.
- **Quality:** we do what we do well.

If you think you are the person we are looking for, please send your CV to alicerose.pitchley@trooli.com prior to the closing date