

JOIN THE ULTRAFAST LANE...

Programme Manager

Business Function:	PMO
Reports to:	PMO Director
Location:	Kings Hill, Kent
Salary:	Competitive
Terms:	Permanent, Full time

A BIT ABOUT US

Here at Trooli, we're on a mission to banish buffering, vanish video call embarrassment and clear up those "up to" speed claims that give broadband a bad name.

How? By providing our **new, guaranteed, ultrafast, full fibre broadband speeds** to as many communities as possible across Kent, East Sussex and beyond.

We've already got the great network, now we need more **great people** to take us even further.

Think you can help? Here's why you should get in touch ...

- **We're passionate about growth**
We've come a long way in 2 years, from nothing to 50,000+ premises passed, 10 staff to over 100 and are now one of the most respected altnets in the industry – and that's just the start. But it's not just our network, we're passionate about ensuring our employees grow with us too.
- **We're passionate about our people**
At the heart of our culture is a belief that a company should be much more than politics and processes. That doesn't mean these don't exist, but it does mean that our people are the most important part of our business, that life here is that bit more fun and our high staff retention rates are something we're rightly proud of.
- **We're passionate about our customers** – wouldn't it be nice for a broadband network to be independent of Openreach and have complete control of where it builds and the experience our customers receive? Well, that's exactly what Trooli is and with an Excellent Trustpilot rating from our customers, it's clear we're doing something right!

Still interested? Read on...

THE ROLE

A fantastic opportunity to join the Trooli team as a Programme Manager. Reporting into the PMO, we are seeking a talented and experienced Programme Manager to assist in the project delivery of our rapidly expanding network. This role will drive efficiency, delivery and effectiveness of the Trooli network build programme.

THE DAY JOB

- Lead complex cross-functional change programmes incorporating multiple projects cross-regions
- Structure and incorporate discipline and control to the build programme to ensure excellence in delivery in terms of cost, time to deliver and quality
- Identify and manage dependencies with and between other relevant programmes and projects
- Manage the build programme portfolio's budget, monitoring expenditure and costs
- Ensure the delivery of new products or services from the projects are of an appropriate levels of quality, on time and within budget
- Act as the lead and focal point for the programme, driving people behaviours and production of deliverables to achieve the desired outcomes
- Define the programme portfolio's overall governance and reporting
- Support and guide regional Network Build Project Managers
- Establish effective and accurate programme and project controls and progress to include, but not limited to risk, dependency, financial management, productivity and resource management
- Preparation of progress reports to the Senior Leadership Team
- Lead post implementation project reviews to ensure the business continuously improves it's build performance
- Create resource & cost model for the network build programme
- Perform duties according to all Company policies, procedures and instructions.

WE'D LIKE TO SPEAK TO YOU IF...

- You have a minimum of 3 years Programme management experience
- You have experience within the telecommunications industry
- Confident to over see many multi million-pound projects at any one time
- Experience in upcoming programme topics include the launch of an e-commerce B2C platform, systems change, operations/logistics, tech enabled call centres and national service centre expansion
- You will be adaptable, able to liaise with stakeholders at all levels (both internally and externally), and keen to embark upon an exciting business journey

WE'LL LOVE YOU IF...

- You demonstrate strong experience designing project programmes to meet business goals
- You have experience in leading teams and other managers
- You love creating and analysing data sources, leveraging outputs to identify opportunities in streamlining projects/programmes
- You are highly adaptable, able to liaise with stakeholders at all levels and keen to embark upon an exciting business journey with Trooli!

AND IN RETURN, YOU'LL GET...

- 25 days paid holiday, plus bank holidays
- Generous life insurance policy
- Company sick pay after qualifying period
- Pension
- Career progression
- Free parking
- Friendly working environment
- Company laptop
- Employee referral scheme
- Cycle to work scheme
- COVID secure and risk assessed employer

OUR VALUES

- **Integrity:** be transparent and honest with our customers and with each other.
- **Passion:** be excited about what we do.
- **Develop:** invest in each individual.
- **Continual improvement:** work smarter, not harder.
- **Proactive:** take responsibility.
- **Teamwork:** support and collaboration.
- **Quality:** we do what we do well.

If you think you are the person we are looking for, please send your CV to alicerose.pitchley@trooli.com prior to the closing date